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1.Business Process Outsourcing Services

1.Business Process Outsourcing (BPO) can deliver Strategic value by enhancing Service, Improving Organizational effectiveness, speeding up Business Processes and enabling greater Strategic Focus.

The resulting benefits to the Companies include economies of scale, access to less costly labor, lower capital investment and process expertise.

Leveraging the successful IT experience, The Practice-Nagpur-TPN provides BPO services on IT intensive, noncore yet critical business processes. Using TPN'S offshore facility and Remote Processing Capability, Our clients get the best of Solutions, Services and Resources at an affordable price.

TPN provides BPO and IT services to clients across the Globe who have diverse requirements on Application and Technology across the Globe.

Our Service Offerings

We offer integrated solutions for a wide range of Remote Processing Applications including Customer interaction services, Business process outsourcing and Technical support. We further leverage our IT solutions expertise in multiple Domains for in-depth business process understanding and high quality execution. We provide a range of services across a diverse industry segment. Our services include but not limited to the

following:

- Customer Service Help Desk
- Content Management
- Order Processing
- Accounts Processing
- Payment Reconciliation
- Customer Service Help Desk
- Reservation Help Desk
- Database& Content Management

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- Supplier & Contract Management
- Voice Based Help Desk
- Tax preparation
- AR, AP, Book keeping
- Reconciliation
- Year end processing
- Filing of returns

- Customer Service Help Desk
- Inbound Help Desk
- Application Processing
- Data Entry Operations
- Resume Management
- Payroll processing
- Recruitment management
- Help Desk Services
- Claims Processing
- Data Entry Operations
- Policy Management
- Policy quote, renewal, upgrade
- Digitization
- Audio Transcription
- Case updating on the web
- Product Installation and support
- IT application support
- Help Desk Services
- Inbound calls
- Outbound calls
- Query